

TO-REACH - Towards a joint European Programme on Health Services and Systems Research

The TO-REACH project (Transfer of Organisational innovations for Resilient, Effective, equitable, Accessible, sustainable and Comprehensive Health Services and Systems) aims to prepare a joint European research programme to support health services and systems so that they become more resilient, effective, equitable, accessible, sustainable and comprehensive in Europe and elsewhere.

To achieve this objective, the TO-REACH consortium has developed a Strategic Research Agenda for health services and systems research in Europe and is now inviting key stakeholders to comment on its contents and objectives.

> The Strategic Research Agenda can be downloaded here: <https://to-reach.eu/our-strategic-research-agenda/>

Should you need further information, please do not hesitate to contact the TO-REACH Consortium: to.reach@iss.it

Additional contacts: sabrina.montante@iss.it and michele.calabro@ehma.org

*Required

Privacy Note

The TO-REACH consortium is committed to your privacy in compliance with the current European regulations. In this survey we will collect personal data such as Country and Stakeholder Category to help us analyse the questionnaire result.

In the last section of the questionnaire we will also ask for additional contact details (e.g. email contact and name of your organisation) to facilitate follow up with interested respondents. Please notice that the submission of these additional contact details is not required nor mandatory and you will be able to finalise your questionnaire without sharing this information.

The data collected is securely stored until the end of the TO-REACH project and the Consortium will not sell or share personal data with any third parties. More information about the TO-REACH privacy is also available here: <https://to-reach.eu/privacy/>

For any additional information about data and privacy, please contact michele.calabro@ehma.org

Your Profile

In this section we would like to collect information about respondents' profiles to help us identify your stakeholder category and country.

1. Country *

If you are responding on behalf of an European-wide organisation or stakeholder, please fill in 'Europe'

2. Please identify your stakeholder category *

Multiple choices possible

Tick all that apply.

- Government (e.g. Ministry)
- Governmental agency (e.g. national institute of public health; HTA agency)
- International agency (e.g. EU, WHO, OECD)
- Research funder (public)
- Research funder (e.g. charity funds)
- Non-governmental organisation
- Healthcare NGO
- Patient organisation
- Health professional association
- University or research institute
- Health care provider
- Payer organisation (e.g. insurance fund)
- Industry
- No affiliation
- Other: _____

Your views on the TO-REACH Strategic Research Agenda

Our Approach

The SRA of TO-REACH is aimed to help advance our understanding under what conditions service and policy innovations that work in one setting can also be transferred and scaled up effectively to other settings, within and across countries.

It consists of two components:

to-reach
*agenda for health services
and systems research*

Identifying shared priority areas in health systems that require new and innovative solutions

Understanding and predicting whether such solutions can be transferred and scaled up effectively into other settings

In our SRA we identify a number of main research questions in order to better advise decision makers whether certain service or policy innovations might be introduced or scaled-up successfully within their settings. E.g., what are the contextual factors that either facilitate or hamper successful transfer from elsewhere; what are the types of modifications needed to make an innovation best fitting to national settings and how to assess the impact of such such innovations on the performance of health care organisations or the system as a whole?

NOTE: The term service and policy innovations can refer to any improvements in health and social

care, thus also involving health system conditions to support the uptake of biomedical or technological innovations.

3. In your opinion, is there added value for more international research on transfer and scaling up of service and policy innovations for your country? This would be... *

Mark only one oval.

- Very relevant
- Somewhat relevant
- Neutral
- Not very relevant
- Not relevant at all

4. What aspects, if any, could be reinforced to strengthen support for future cooperation in this area?

Priority Areas

The SRA identifies a series of PRIORITY AREAS that could benefit from international mutual learning, joint research and development of solutions to overcome common challenges. Below you will find the ten main priority areas that we identified for which more service and policy innovation is needed. Within each of these, more specific priorities can be identified.

5. Of the list of main areas and selection of examples per area below, please indicate which areas you consider a research priority? *

Tick all that apply.

- 1. PERSON- AND POPULATION CENTRED SERVICES AND SYSTEMS. E.g. how to enhance self-management, health literacy, doctor-patient communication, health promotion, support informal carers, etc.
- 2. INTEGRATION OF SERVICES, ALSO BEYOND THE HEALTH SYSTEM. E.g. how to integrate prevention into primary care, align financial arrangements or better connect with community and social care, etc.
- 3. DEVELOPMENT OF LONG TERM SERVICES. E.g., how to best organise long-term, geriatric and palliative care, facilitate deinstitutionalised care closer to home, improve skills of long-term care professionals, etc?
- 4. REDEFINING HOSPITALS. E.g., what should hospitals of the future look like, how to digitally support the core tasks of hospitals in integrated services, how to improve patient involvement in hospital settings, etc?
- 5. STRENGTHENING PRIMARY HEALTH SERVICES. E.g., what is the right skill-mix in primary care, how to take a more active role in prevention, how to make working in primary care more attractive in remote areas, etc.
- 6. IMPROVING MENTAL HEALTH. E.g., how can access to mental care be improved for vulnerable groups, how to develop early detection of mental health conditions for children and adolescents, etc.
- 7. THE HEALTH WORKFORCE. E.g., how to redistribute tasks and responsibilities, recruit and retain new professionals, enhance long-term planning of the health workforce, address regional imbalances, etc.
- 8. INFORMATION AND COMMUNICATION TECHNOLOGY FOR HEALTH. E.g., how will block chain and AI affect service delivery, can e-health facilitate prevention, what privacy regulations are needed for big data, etc.
- 9. MEASURING AND IMPROVING QUALITY. E.g., what are the effects of variations in access of care, how to safeguard patient safety, what are meaningful quality indicators, etc.
- 10. GOVERNANCE AND FINANCING. E.g., what models of procurement are effective, how can governance and management strengthen quality and cost-efficiency and how to improve accountability, etc.

6. If you had to choose maximum 3 areas that you see as most relevant, which ones would you choose?

You can list the Priority Areas numbers below, sorted by your priority.

7. If desired, please indicate any topic areas that you would like to highlight as additional topics that you did not see listed in the overview but that you consider to be important for your country or from an internationally comparative perspective

Supporting the TO-REACH initiative towards a joint programme for health services and systems research

The TO REACH SRA builds its shared approach to health services and systems research by proposing cooperation based partnership at EU level that should put in place the framework

conditions and actions needed to support the necessary research and implementation across the region and beyond.

8. What would you expect to see a European joint programme for health services and systems research to achieve? *

Tick all that apply.

- Provide robust evidence on innovative solution to the main health services and systems challenges
- Enhance comparative research across EU member states
- Strengthen health services and systems research collaboration across EU Member States
- Establish a platform for evidence exchange to inform decision making
- Strengthen capacity in systematic health services and systems research
- Bring together key stakeholders on key health services and systems issues
- Establish the EU as the region of excellence on health services and systems research internationally
- Avoid duplication efforts in research funding
- Improve the chances for successful implementation of service and policy innovations
- Creating a foresight mechanism for horizon scanning and identifying emergency issues for a systematic prioritization of research areas
- Do not know
- Other: _____

9. If desired, please provide additional information on your answers

10. Would you be interested in playing an active role in a European Joint programme for health services and systems research? If so, how?

Get in Touch

In this section of the questionnaire we would like to collect additional contact details to facilitate follow up and further information sharing with interested respondents. Please note that the submission of these additional contact details is not mandatory and you will therefore be able to finalise your questionnaire without sharing this information.

11. Organisation Name

12. Name, Surname

13. Would you be happy for us to follow up with you on this consultation? *

Mark only one oval.

Yes

No

14. If yes, please fill in your e-mail address

As mentioned in the privacy note, your email will not be used for any other purposes nor shared with third parties.

If you would you like to stay informed by means of receiving newsletters from TO-REACH, please sign up here:

<http://eepurl.com/c95UVj>

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